

CARDHOLDER RESPONSIBILITIES:

- Use travel card for all official travel expenses
- Expenses are limited to those normally
 - reimbursed at travel settlement
- Cardholder only expenses
- Limit cash usage. Use travel card whenever possible



CARDHOLDER RESPONSIBILITIES:

- Retain all receipts
- Submit travel voucher within 5 days of return
 - or every 30 days if TDY is over 45 days duration
- Use split disbursement option to pay contractor.
- Pay balance in full and on time.



CARDHOLDER RESPONSIBILITIES:

- Undisputed charges must be paid by due date
- Disputes are the responsibility of the cardholder
- Contact merchant immediately or contractor within 60 days of statement date on which charge appears
- Charges not paid or disputed will become delinquent



DELINQUENCY CYCLE:

- 30 Days Past Due
- 60 Days Delinquent Card Suspended
- 75 Days \$29 Late Fee charged to account
- 90 Days Due Process letter sent to cardholder advising they have 30 days to settle account or it will be sent for collection via salary offset
- 120 Days Card Cancelled. Credit bureau notified
- 210 Days Account charged off



ACCOUNTABILITY:

- Personal Financial Responsibility
- Violation of Public Law: PL105-264
- Cardholder Agreement Outlines Contractor Remedies (Late Fees, etc.)
- Statement of Understanding
- Negative Credit Bureau Reporting
- Salary Offset or Independent Collection Agency Referral